



Privacy Policy

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The Solent Electronic Home Limited has created this privacy statement in order demonstrate our firm commitment to privacy, which will be applied to all information in our care.

General

The Solent Electronic Home Limited respects your privacy and does not sell, rent or loan any identifiable information collected from our website, or from any other correspondence. Any information that you give will be treated in a careful and secure manner. It will not be used in ways to which you have not consented. During the course of normal working a great deal of personal information about customers and their homes may be given to The Solent Electronic Home Ltd. This information will be kept in a secure location, if physical in locked storage, and if electronic in secure password protected file storage.

Only those persons needing to have access to this information will be given access to it.

At no time will electronic information about customers be stored on portable equipment.

No personal customer information will be divulged to any party outside of The Solent Electronic Home Ltd without the customer's consent, unless it is for a Police investigation and the subject of a search warrant.

Website

This statement explains how we may collect and use information about you through our website, or other correspondence. If you have any questions about our privacy policies, want to exercise your right to see a copy of the information that we hold about you, or think that information we hold about you may need to be corrected, please contact us.

Our website does NOT use cookies. We do not seek to identify individual visitors unless they volunteer their contact details through one of the forms on the site. Forms on our site invite you to submit your contact details and other information about yourself or your organisation, or to send us emails which may, of course, also identify you. In each case, the purpose for which you are invited to give us information is clear and we also indicate which of the requested information is essential for the relevant purpose and which is optional - fields for essential information are marked with an asterisk. We will only use your details to send you information from The Solent Electronic Home Ltd that you have specifically requested to receive. If you no longer wish to receive such information you can let us know your preferences by contacting us via details on our contact page. We will not use your information for purposes that are not clear when you provide your details, and will not disclose it outside The Solent Electronic Home Ltd, except in very limited circumstances and only with your agreement or where we are legally obliged to do so.

Where our website contains links to other websites, we are not responsible for the privacy policies of these other sites and we advise you to read the privacy statement of every website that collects personal information from you.

Site usage may be collected to allow us to record visitors' use of the site. We may put together log file information from all our visitors, which we may use to make changes to the layout of the site and to the information in it, based on the way that visitors move around it. Log files will not contain any personal information or information about which other sites you have visited.

Statutory obligations

The Solent Electronic Home Ltd strives to protect the security of information that you provide to us, and will comply at all time with its statutory and any other obligations in this regard.